



## COME SEE US

# Scheduling dental appointments

Our local Appointment Center is designed to make scheduling as fast and efficient as possible. Whether you're a new or returning patient, our team is here to help and get you into your local Willamette Dental office.

### Appointment Center hours

Our Appointment Center is open to assist you during the following hours: Mon–Fri 7 AM to 5:30 PM PT, Sat 7 AM to 1 PM PT, Closed Sun

Chat with us online or call 855-433-6825 during these hours to schedule your appointment.

### Office hours

Most offices are open Mon–Fri, 7 AM to 5:30 PM, and select Saturdays. Hours vary by location.

Wait times vary based on your provider choice and dental office location. We try our best to accommodate you.

### Appointment reminders

Stay informed about your upcoming visits with appointment reminders and confirmations. Choose your preferred method of communication: email, text, or phone. Update your preferences during your next appointment.

### Change of plans?

We understand that plans can change. That's why easy appointment cancellation is available through your appointment reminders! Cancellations with less than 24 hours' notice, or a missed appointment, may incur a fee of up to \$50. Call or chat to reschedule.

### Urgent or emergency care

When a dental emergency arises, we're here to help! In-office emergency appointments are available within 48 hours, and on-call providers are available around-the-clock for urgent needs.

## ONLINE APPOINTMENT CHAT

# A better appointment scheduling experience

Willamette Dental offers online chat on our website at [willamettedental.com](http://willamettedental.com) for appointment scheduling and related inquiries. Patients can chat with live agents from our Appointment Center to schedule, reschedule, cancel, or ask additional questions about their appointments.

This modern technology option offers convenience and ease to the appointment scheduling experience.

1.855.433.6825 | [willamettedental.com](http://willamettedental.com)

## APPOINTMENT CHAT HIGHLIGHTS

Chats are answered by live, local scheduling representatives.



Chat is available during normal appointment center hours.



**Chat is best for established patients.** New patients and emergencies should call 1-855-433-6825.

